

## E01: Adjust the bolts

Set the contact pressure of the door leaf

petWALK pet doors have adjustable locking bolts that allow you to customize the contact pressure.

Ideal is the contact pressure, if you can press the closed and locked door leaf quite easily against the seals.

If the bolts are set too tightly, it may happen that the locking engine can no longer open or close the door leaf. You notice this when the drive "rattles" or the door does not open and the message "E01" appears in the display.

You can adjust the pressure very easily by turning the bolts eccentrically using a Torx wrench size 15. The door closes more easily when the flattened side of the disc is facing inwards and tighter when pointing outwards.



## Manual unlocking or locking of the petWALK pet door

If, for some reason, the door leaf does not unlock or lock, you can easily do it manually:

For the LARGE model, carefully remove the decorative panel on the inside of the door leaf. At the top corner on the opening side is a narrow slot with a horizontal bolt inside. This bolt can be moved with a small screwdriver up or down, thus unlocking or locking the door leaf.

With the MEDIUM model you can reach both bolts without disassembling the decorative panel (see picture right). Now push the upper bolt with a narrow screwdriver with gentle but strong pressure upwards. In the case of manual unlocking, the petWALK pet door triggers the burglar alarm A00 - this can be confirmed simply by pressing the OK button on the remote control.

